



RIVERSIDE PUBLIC UTILITIES

# UTILITY 2.0

THRIVING FINANCIALLY ROADMAP  
JULY 29, 2015



[RiversidePublicUtilities.com](http://RiversidePublicUtilities.com)

# ROAD MAPS – THRIVING FINANCIALLY

## Critical Areas Summary

### Rates

- Comparisons – how we measure up
- History
- Ratemaking Principles
- Design
- Impacts/Issues
- Rate Structure – next steps

### Financial & Reserve Policies Overview

### Debt

### 10 Year Pro Forma

- Investment Options (Roadmaps)
- Pro forma Examples

### Other Finance Items



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# ROAD MAPS – INFRASTRUCTURE IMPROVEMENT – THRIVING FINANCIALLY – MISSION/GOALS



This roadmap supports the changes that are needed for our infrastructure and workforce to reach Utility 2.0.

- Creating a planning tool/model
- Establishing key financial components and targets
- Assessing issues and impacts to rates, reserve levels and bond coverage ratios
- Developing options/alternatives for future pricing models

## THE PLANS



# RPU Initiatives - Four Critical Areas

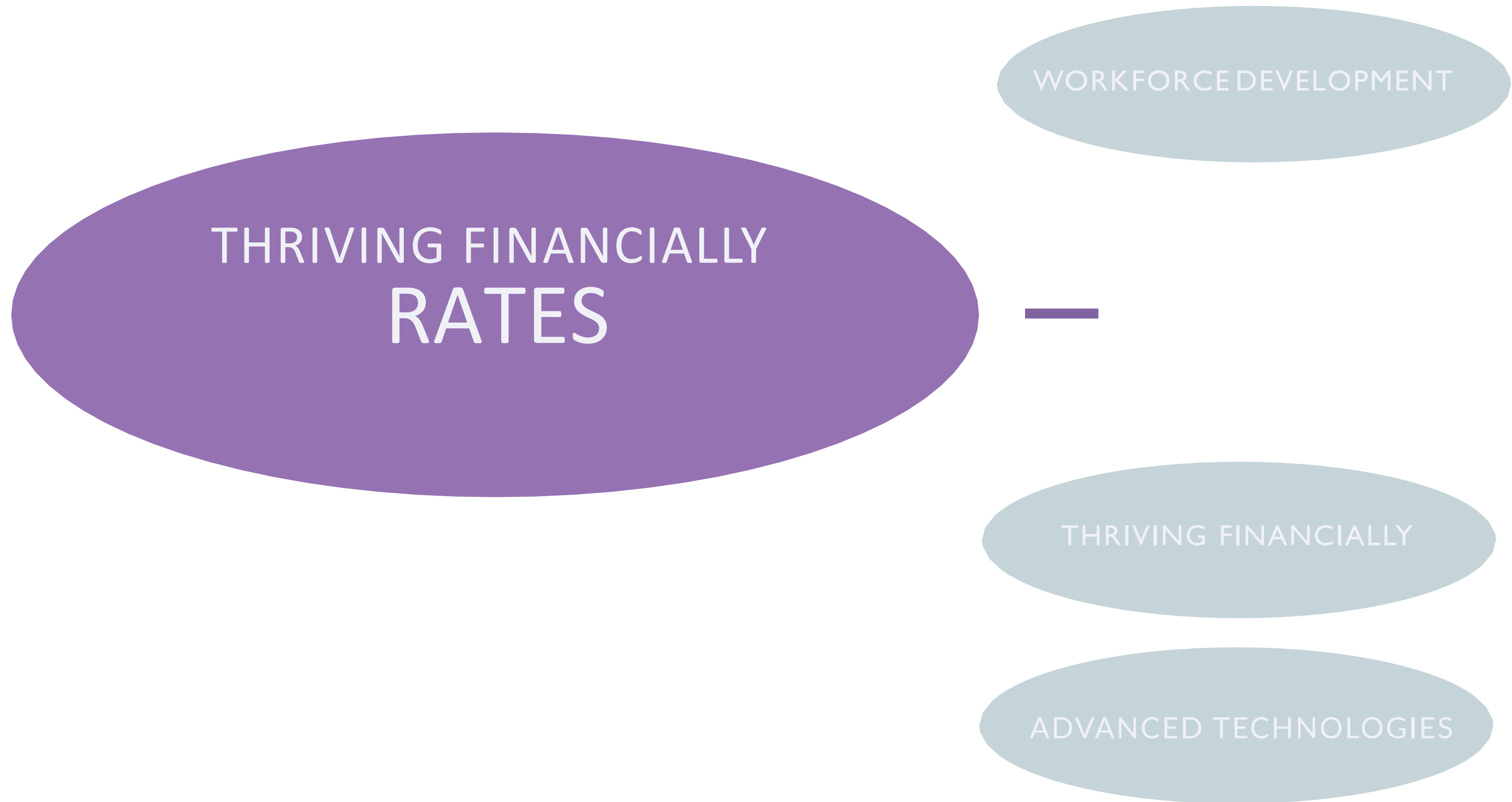
Replace  
**Aging Water and  
Electric  
Infrastructure**  
while balancing cost  
impacts.

**Develop our  
Workforce**  
such that it addresses  
the need for changing  
skill sets.

Utilize  
**Advanced  
Technology**  
in all areas of our  
business to provide  
more efficient and  
better customer  
service, both behind  
and in front of the  
meter.

**Thrive Financially**  
by ensuring costs are  
recovered and  
**develop a new  
business model to**  
adapt for the future.

# ROAD MAPS – THRIVING FINANCIALLY

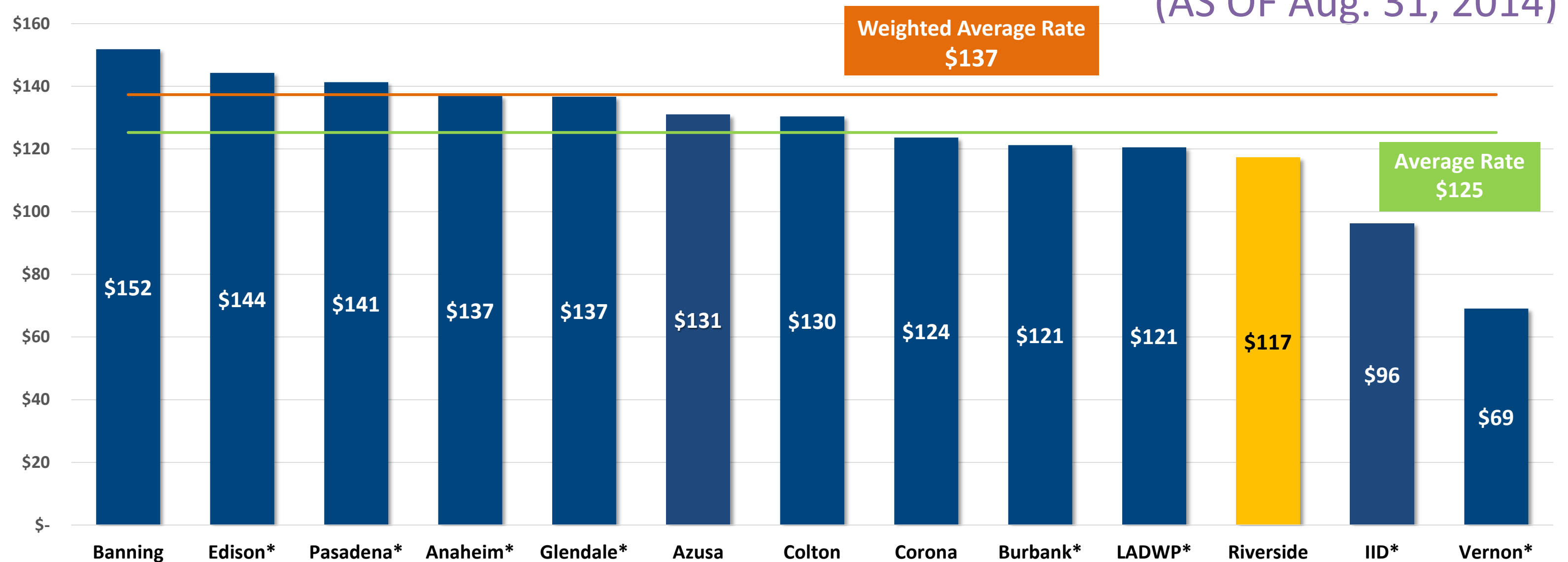


# RPU Current Rates

Rate Type	Electric		Water	
	Residential	Other	Residential	Other
<b>Residential / Domestic</b>	<b>X</b>		<b>X</b>	
<b>Domestic Time of Use</b>	<b>X</b>			
<b>Commercial / Industrial / Contract</b>		<b>X</b>		<b>X</b>
<b>Economic Development / Business Retention / Temporary Economic Development</b>		<b>X</b>		
<b>Net Energy Metering</b>	<b>X</b>	<b>X</b>		
<b>Feed-In Tariff</b>		<b>X</b>		
<b>Street / Outdoor Lighting</b>		<b>X</b>		
<b>Agricultural &amp; Pumping / Wind Machines</b>		<b>X</b>		
<b>Stand-By-Service</b>		<b>X</b>		
<b>Traffic Control Service</b>		<b>X</b>		
<b>Irrigation / Grove Preservation</b>			<b>X</b>	<b>X</b>
<b>Riverside Water Company Irrigators / Greenbelt Irrigation</b>				<b>X</b>
<b>Special Landscape</b>				<b>X</b>
<b>Fire Protection / Fire Hydrants / Temporary Service</b>				<b>X</b>
<b>Recycled Water</b>				<b>X</b>

# Electric – Rate Comparison

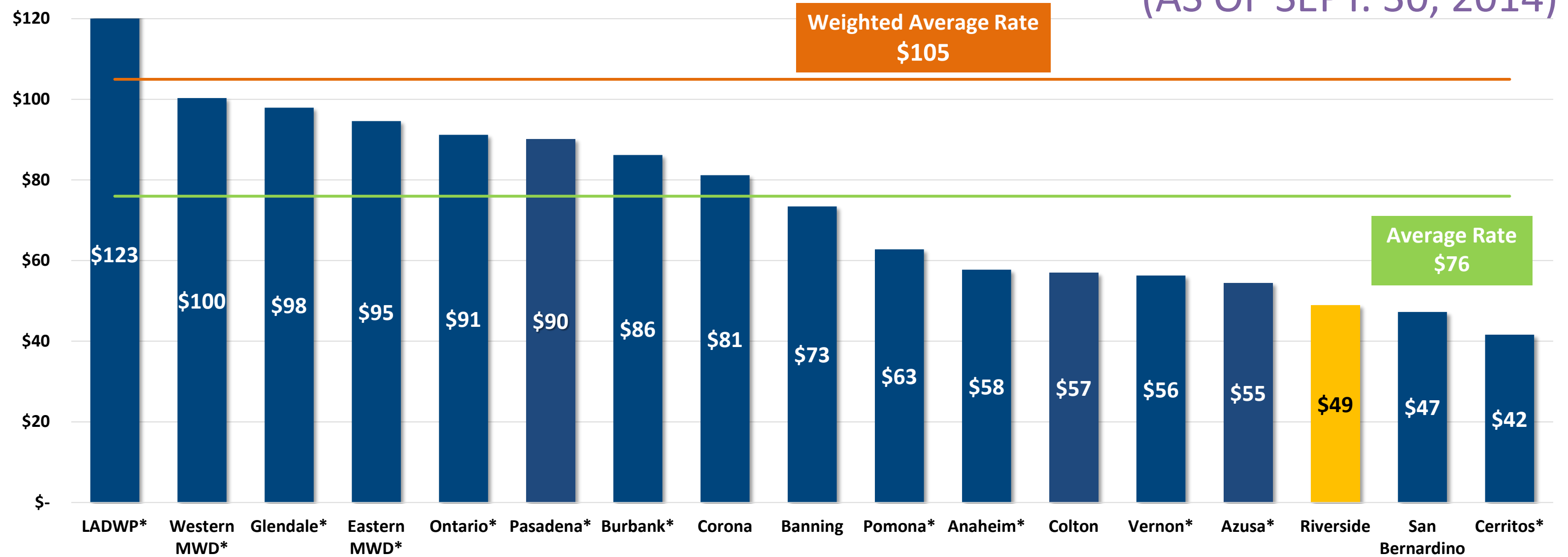
AVERAGE RESIDENTIAL RATE FOR 750 KWH PER MONTH  
(AS OF Aug. 31, 2014)



\* Rate increase subsequent to comparison

# Water – Rate Comparison

AVERAGE RESIDENTIAL RATE FOR 25 CCF PER MONTH  
(AS OF SEPT. 30, 2014)

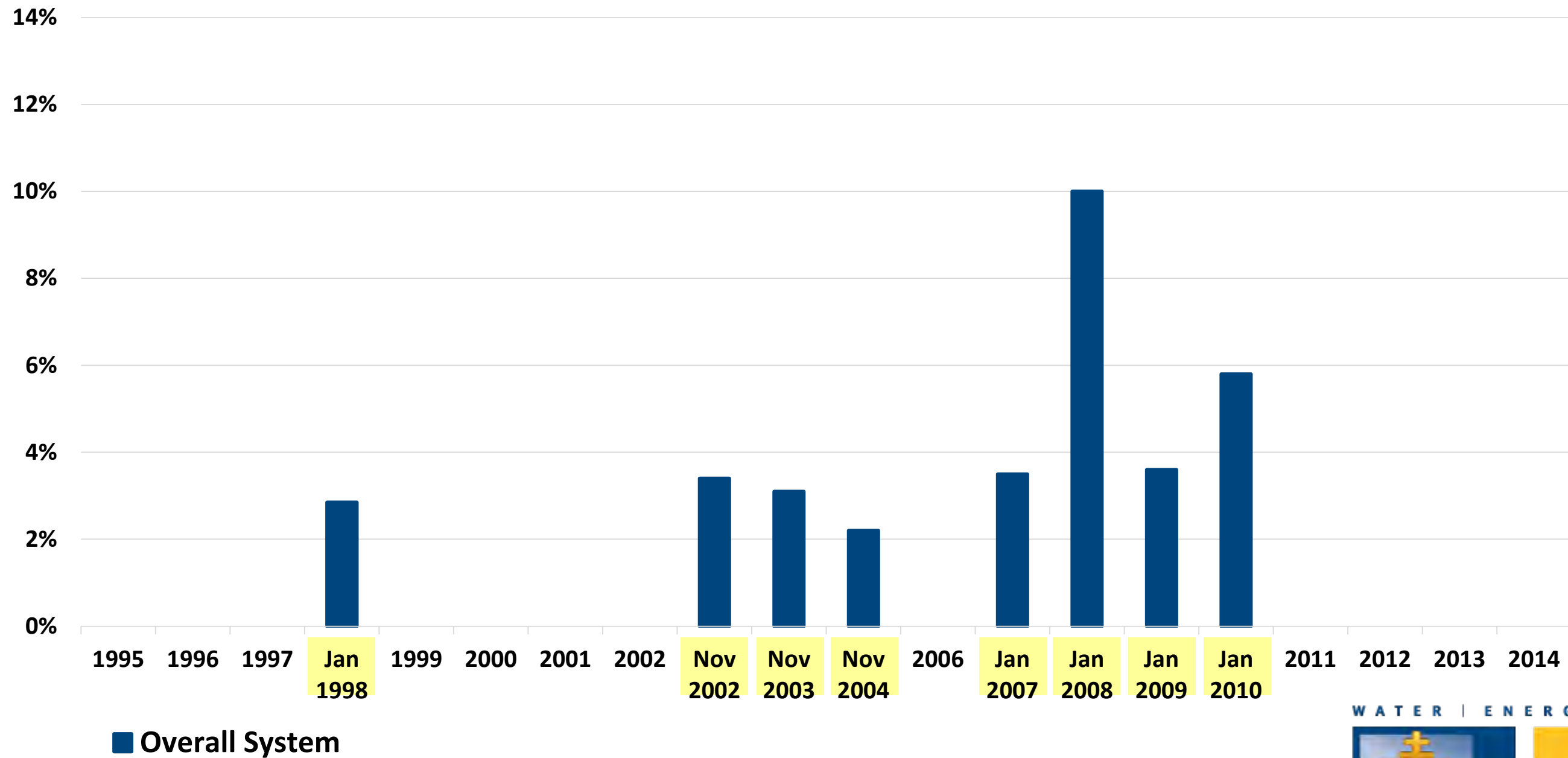


\* Rate increase or drought rates implemented subsequent to comparison

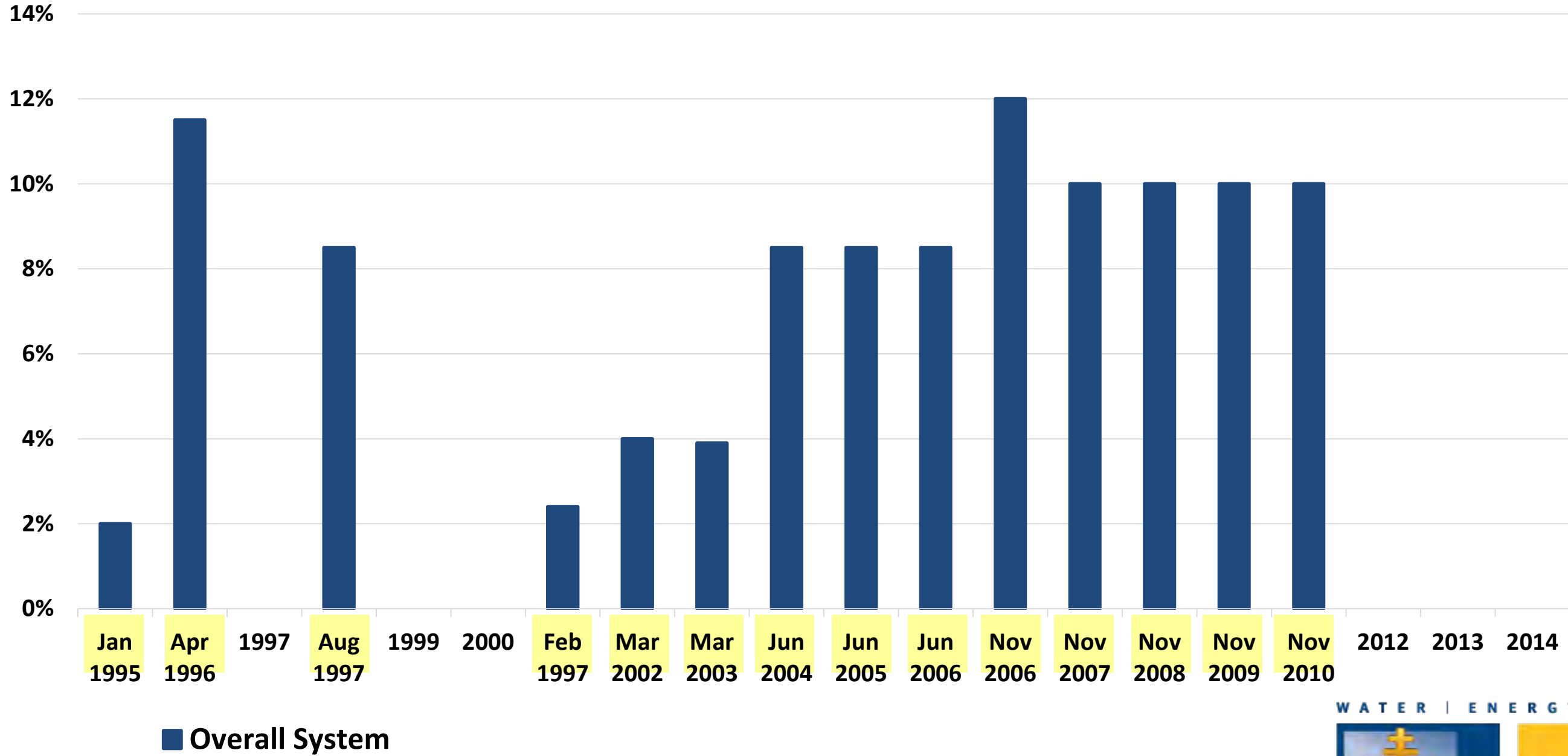




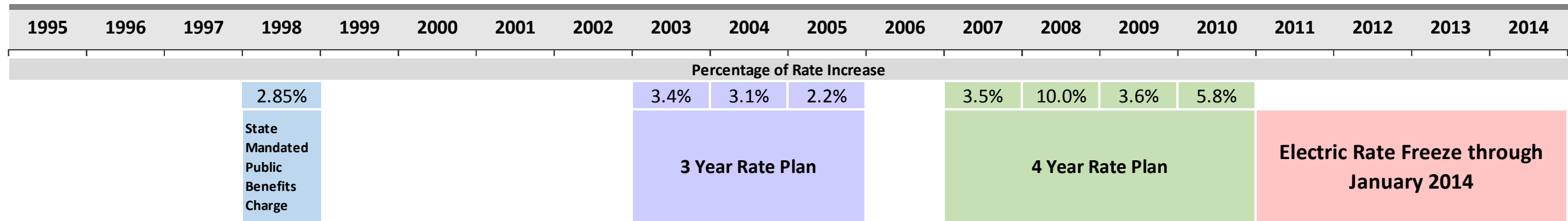
# Electric Rate Increases - Last 20 Years



# Water Rate Increases - Last 20 Years



# What projects that Electric Rate Plans supported in the last 20 Years



## Prior Rate Plans

- SONGS Capital Improvement
- Springs Generating Plant
- Transmission Line

- SONGS Capital Improvement
- Expanded Overhead / Underground Conversion
- Cable & Structure Replacement Program
- Substation Bus & Upgrades
- Substation Power Transformers
- Major Feeders
- Major 4/12kV Conversion

- RERC 1, 2, 3 & 4
- SONGS Steam Generator Replacement
- RTRP/STP
- Clearwater
- Meter Replacement Program
- CIS Replacement
- Replacing low cost power contracts

# What project that Water Rate Plans supported in the last 20 Years

1995	1996	1997	1998	1999	2000	2001	2002	2003	2004	2005	2006	2007	2008	2009	2010	2011	2012	2013	2014
Percentage of Rate Increase																			
2.00%	11.50%		8.50%			2.4%	4.0%	3.9%	8.5%	8.5%	8.5%	12.0%	10.0%	10.0%	10.0%	10.0%			
Water Rate Increase	Water Rate Increase		Water Rate Increase			3 Year Rate Plan			3 Year Rate Plan & Water Conservation Surcharge			5 Year Rate Plan							Water Cons. Surcharge (Renewal)

- Expanded Main Replacement

- Tilden Reservoir

- Expanded Main Replacement

- Expanded Main Replacement
- Transmission Mains
- Water Supervisory Control and Data Acquisition (SCADA) System

- Expanded Main Replacement
- Waterman Pipeline Replacement
- Mockingbird Canyon Dam

- Expanded Main Replacement
- JW North
- Street Improvements
- Transmission Mains
- Facility Rehab.
- Pump Station Replacements
- Whitegates I & II Reservoirs
- Evans Reservoir
- Seven Oaks Dam

# Example Ratemaking Principles

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## 1) Provide Adequate Revenue

- Collect sufficient revenues to fund:
  - Current O&M & capital expenditures
  - Future infrastructure needs
  - Reserves
- Provide revenue stability for efficient operations
- Provide year-to-year consistency for customers
  - Gradual increases in rates
  - Advance notice of rate increase

# Example Ratemaking Principles

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## 2) Consider Equity

- Reflect cost of service
- Unbundle components of the revenue requirement
  - energy/production, transmission, distribution, etc.
- Align:
  - fixed revenue covers fixed costs
  - variable revenue covers variable costs
- Customer classes are treated fairly and equitably

# Example Ratemaking Principles

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- 3) Send Appropriate Price Signals to Customers
- Simple to understand & administer
  - Sophisticated enough to promote certain customer behavior
    - Tiered rates to discourage waste
    - Summer and winter seasonal tiers to reflect costs
    - Time of Use when applicable
  - Unbundle fixed and variable costs to encourage customer adoption of conservation, efficiency, and distributed generation while preventing subsidies

# Example Ratemaking Principles

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## 4) Reflect Community's Social Priorities

- Public Benefits Surcharge

- Low income assistance, energy efficiency rebate program, solar rebates

- Water Conservation Charge

- Rebates for conservation and water use efficiency

- Commercial economic development incentives

## 5) Strive to be Competitive

- Lower than rates of equivalent customer classes in neighboring communities



# What goes into Rate Design?

- Power Supply Costs – Electric
- Supply/Distribution Costs – Water
- Personnel Costs/Workforce Development
- Other Operating and Maintenance
- Additional Operating and Maintenance for Capital Improvement Program & Advanced Technology
- Debt Service Requirement
- General Fund Transfer

**Revenue  
Requirement  
(Expenses)**

# Key Issues Affecting Rates

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## Electric & Water:

- Fixed vs. Variable Revenues & Expenses
- Conservation & Efficiency

## Electric:

- Distributed Generation – Solar PV

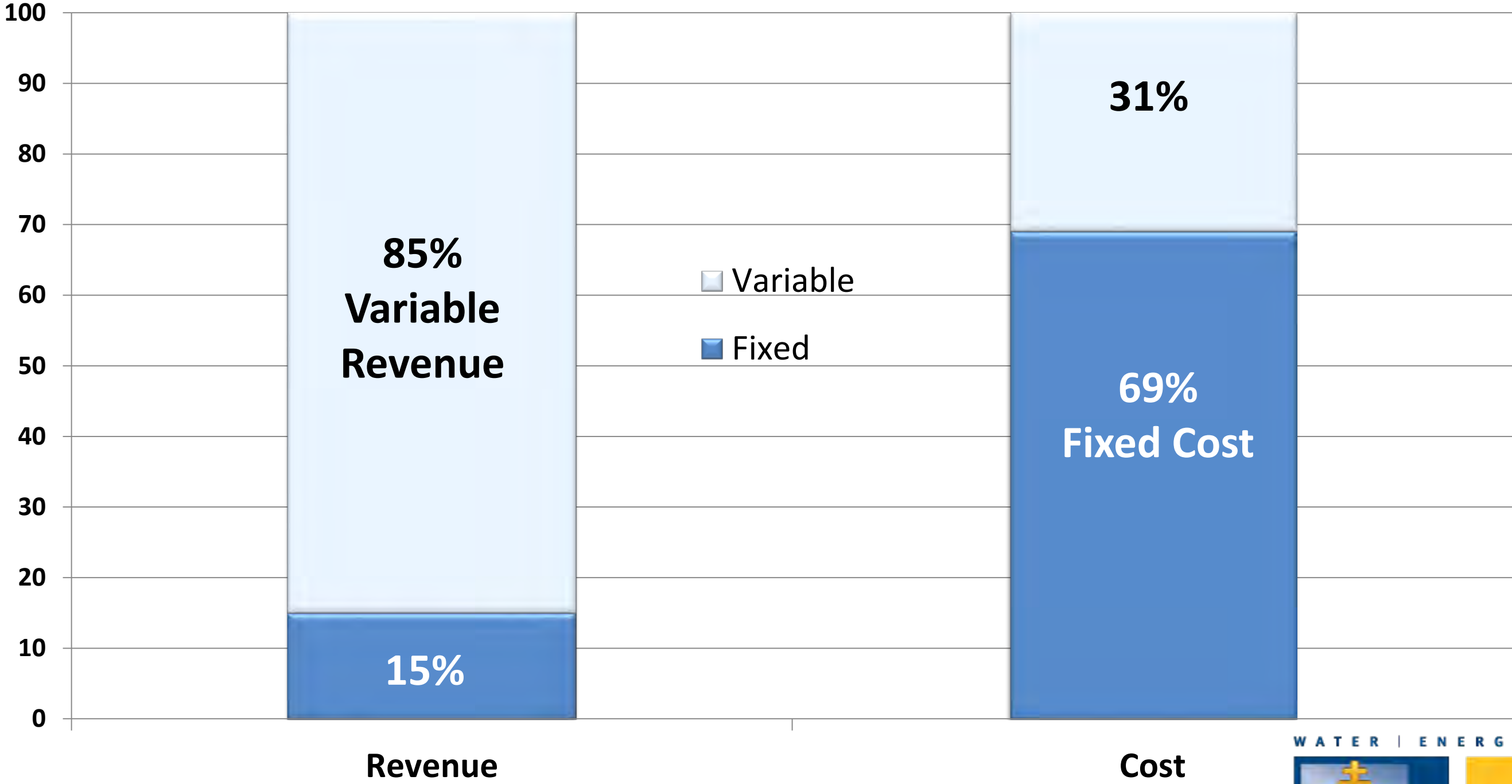
## Water:

- Mandatory Drought Restrictions

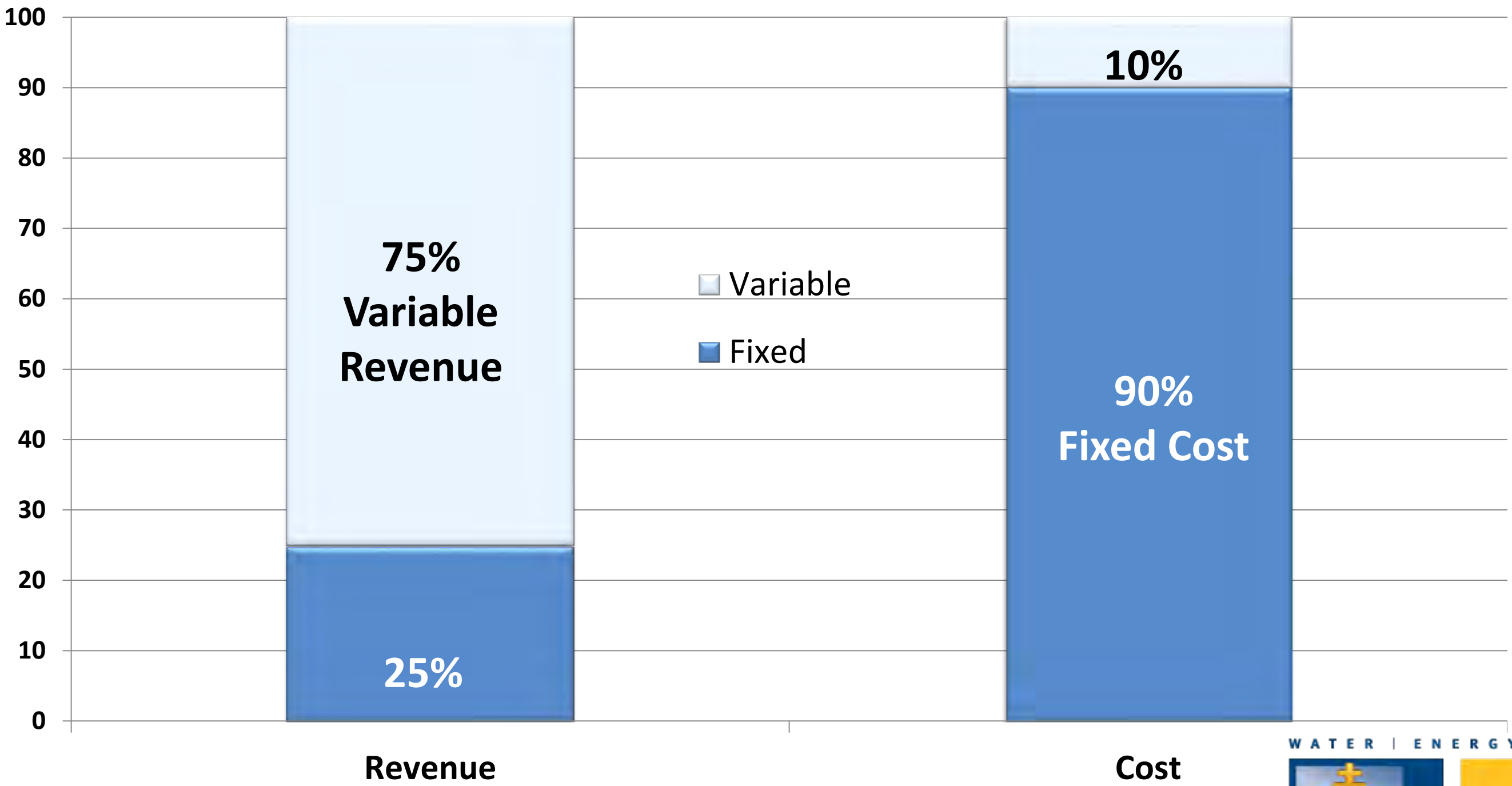
# Financial Security Fixed/Variable Balance



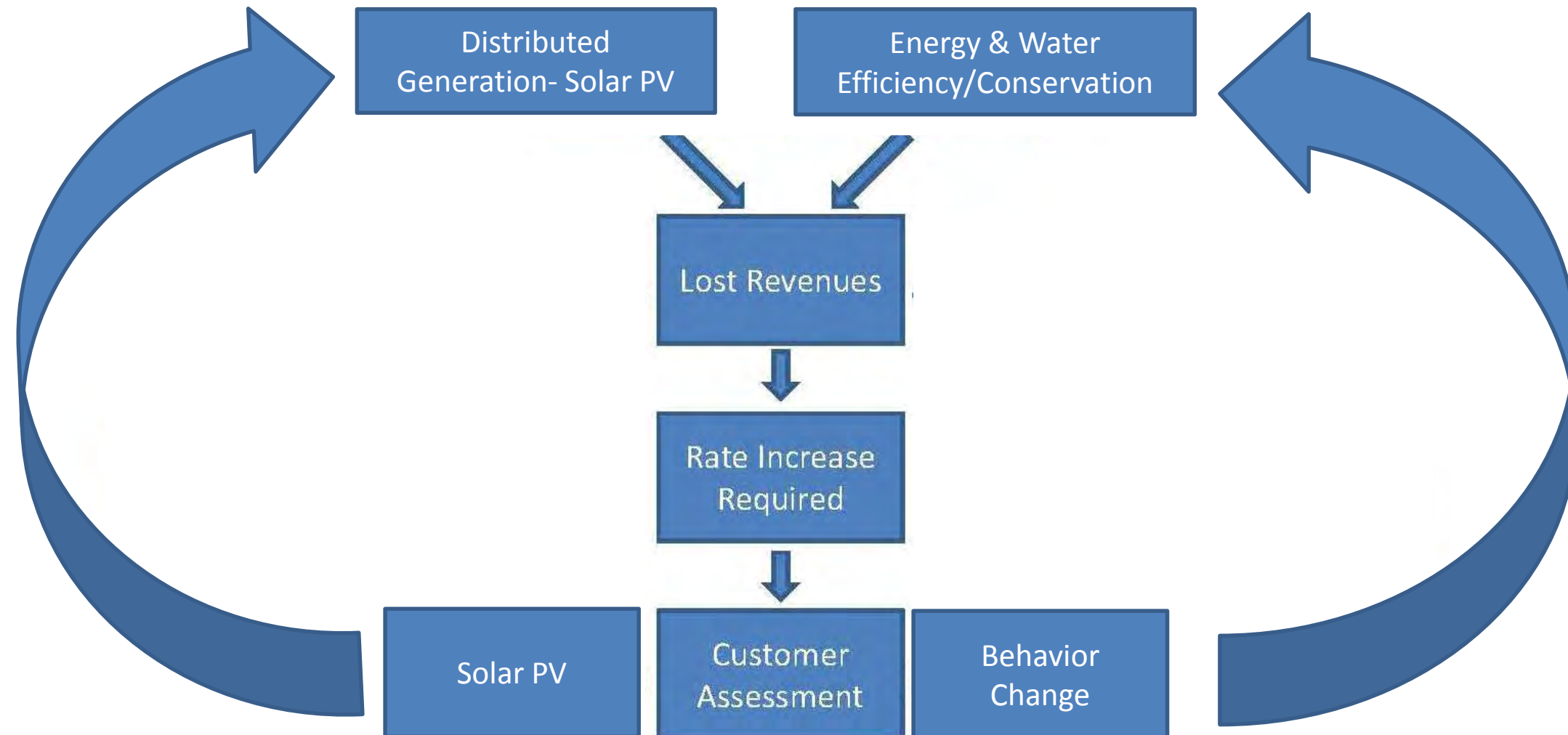
# Electric Fixed vs. Variable Revenues and Expenses



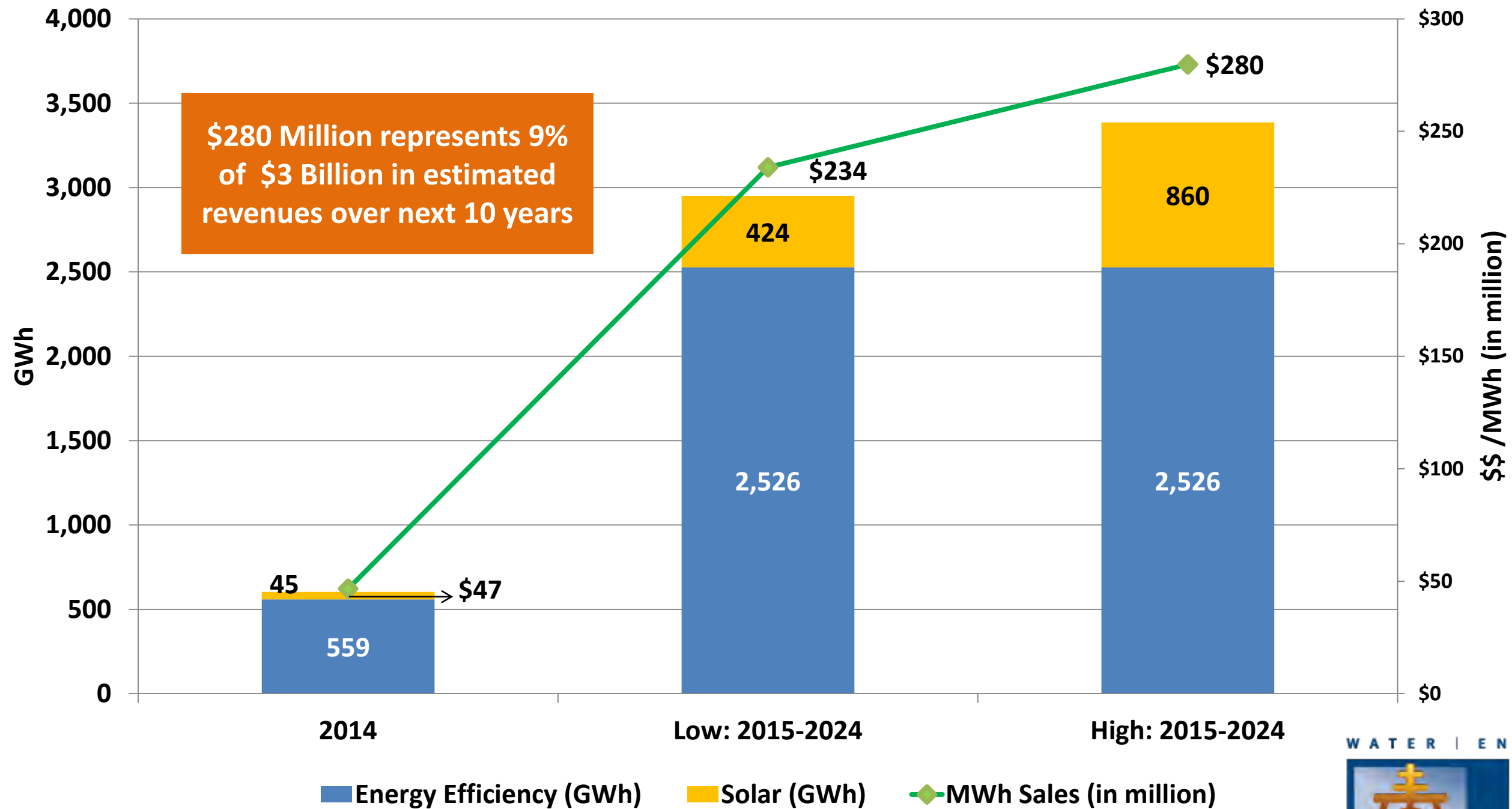
# Water Fixed vs. Variable Revenues and Expenses



# How RPU Loses Revenues

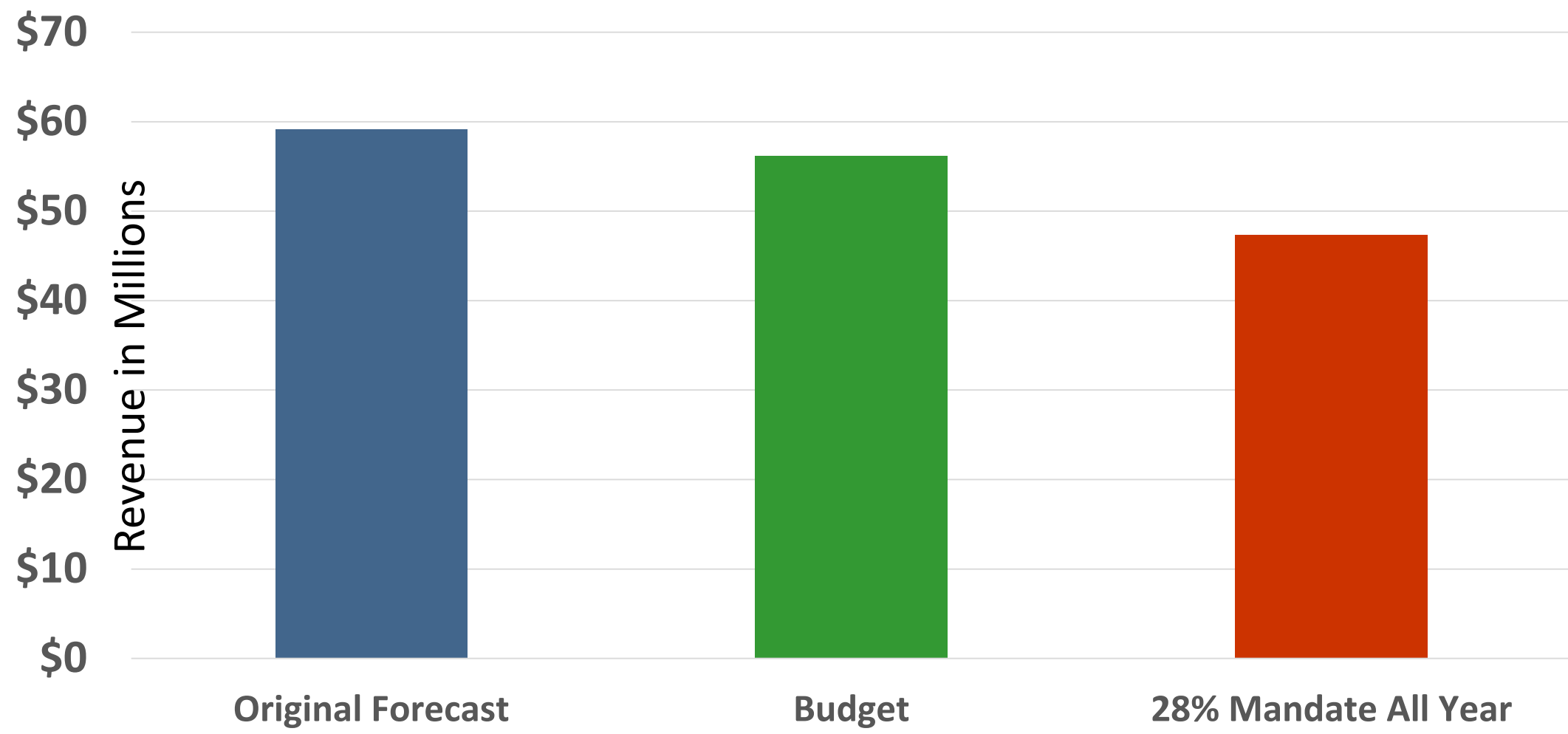


# How rooftop solar and energy efficiency can impact revenue



# How revenue is lost due to Mandatory Drought Restrictions (current rates)

28% decrease for entire FY 2016 results in \$9 M loss of Revenue



FY 2016





# Rate Structures- Next Steps

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- Complete Water and Electric Cost of Service Analysis and Unbundle Revenue Requirement
- Provide Proposed Ratemaking Principles to Board for Feedback
- Develop Rate Structures and Multi-year Rate Plans
- Board Rate Plan Workshops - January/February 2016

# ROAD MAPS – THRIVING FINANCIALLY

THRIVING FINANCIALLY  
FINANCIAL & RESERVES  
POLICIES

WORKFORCE DEVELOPMENT

—

THRIVING FINANCIALLY

ADVANCED TECHNOLOGIES

# Goals of Financial Policies

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- To mitigate risk
  - Rate / Revenue instability
  - Emergency with asset failure
  - Volatility in working capital
- To achieve/maintain a certain credit rating
- To determine most opportune time to issue debt

# Importance of Financial Policies

- **To maintain financial solvency**
  - Provide a basis for coping with fiscal emergencies (revenue short-falls, asset failure, emergency, etc.)
- **To provide guidelines for sound financial management with an overall long-range perspective**
- **To enhance financial management transparency**
  - Improve public's confidence and elected officials' credibility

# Why Do We Need Reserves?

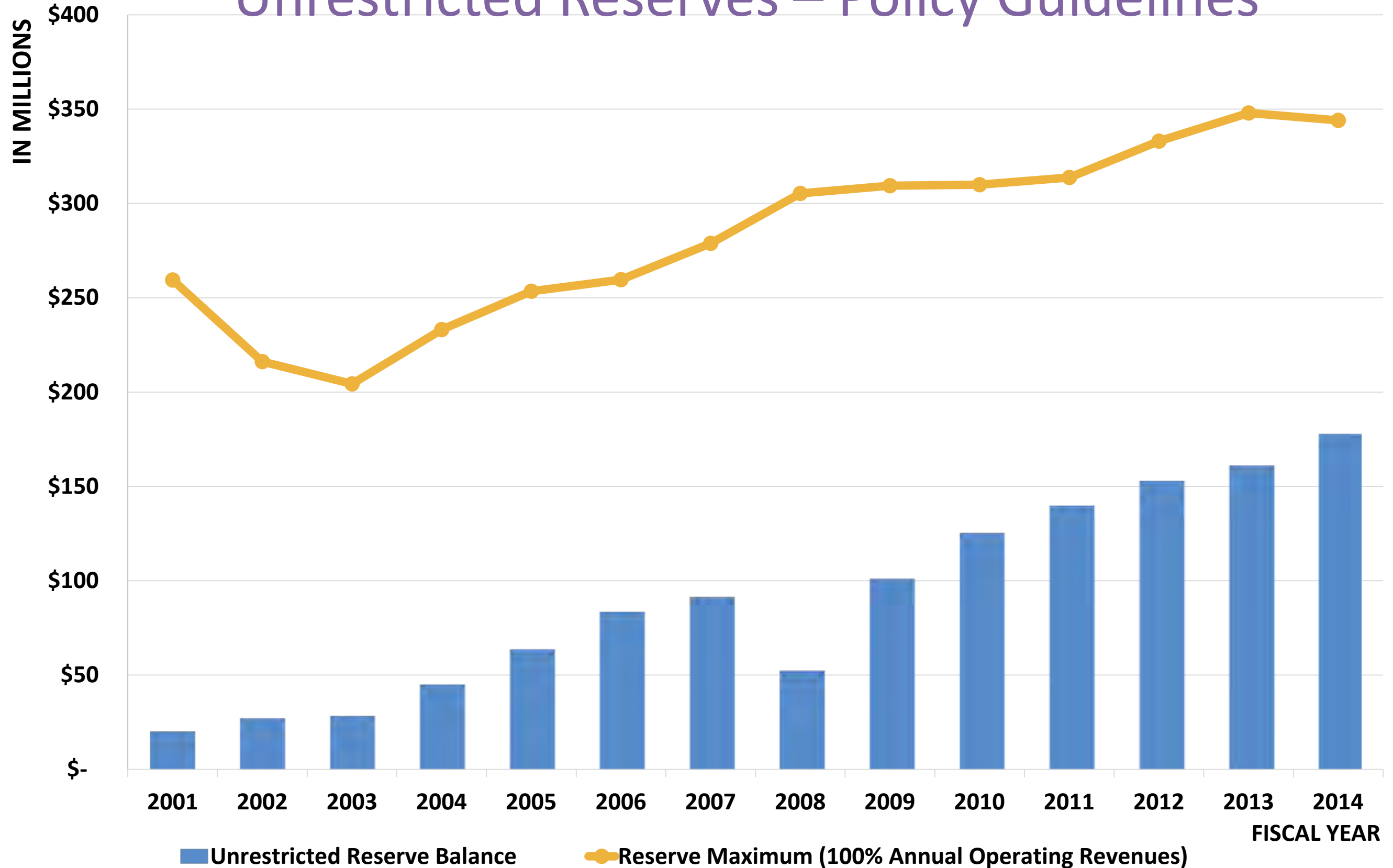
- Nature of municipal utility system
  - Capital intensive
  - Highly fluctuating capital costs
  - Risk and liability → unknown liability costs
- Healthy reserve level → better credit ratings → lower interest rates for future debt

# Current RPU Reserve Policy

- Approved by City Council in June 2001
  - Minimum Reserves – At least 3 months operating expenses
  - Maximum Reserves – One year of operating revenues
  - Reserve levels reviewed annually.
- In 2003 – City Council approved establishing Electric Fund internally restricted reserves: Operating, Regulatory Risk, Energy Risk Management
- In 2005 – Board of Public Utilities discussed reserving proceeds from sale of property to future purchases of property or other long-term capital assets.

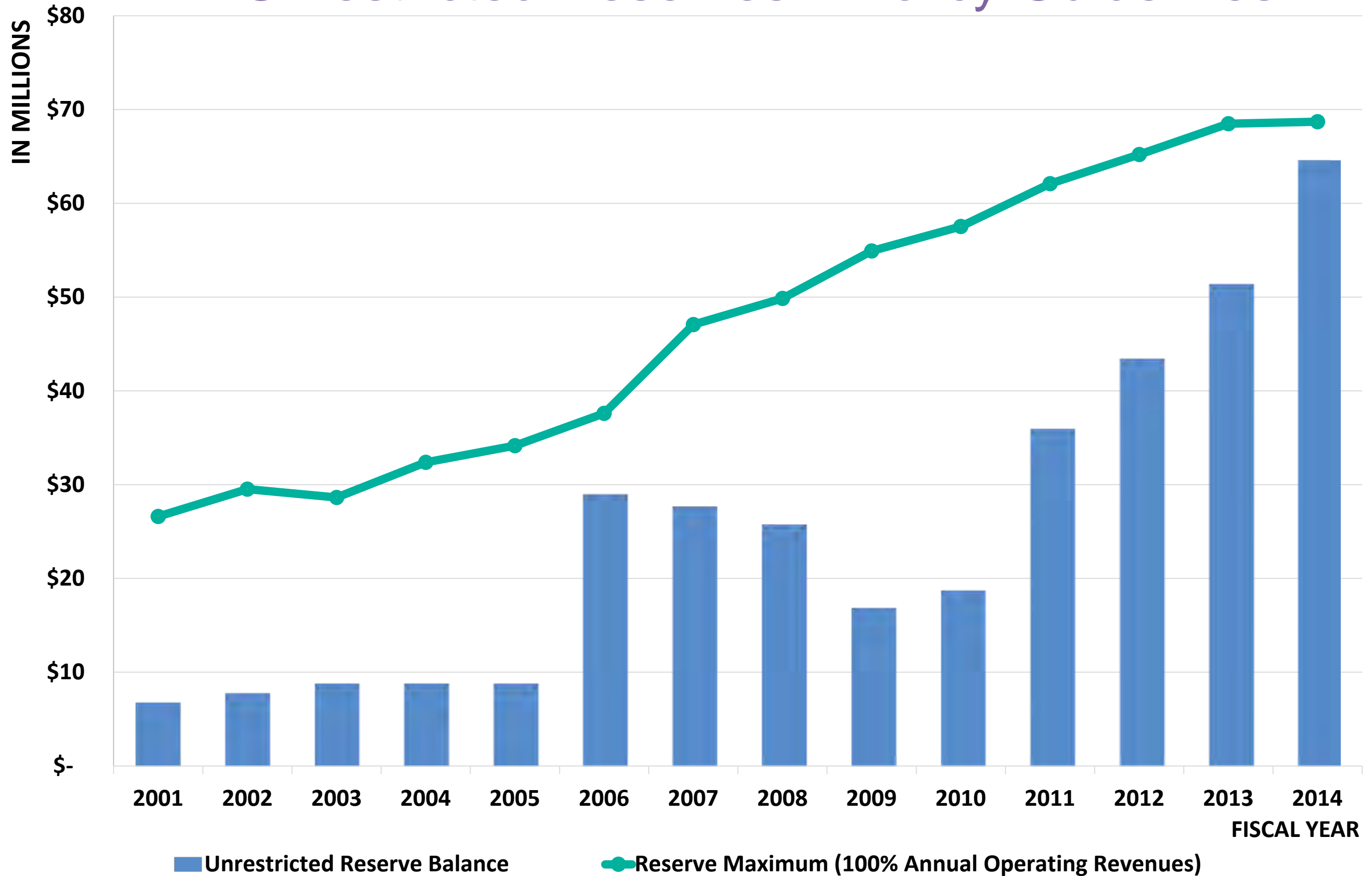
# Electric Fund

## Unrestricted Reserves – Policy Guidelines



# Water Fund

## Unrestricted Reserves – Policy Guidelines





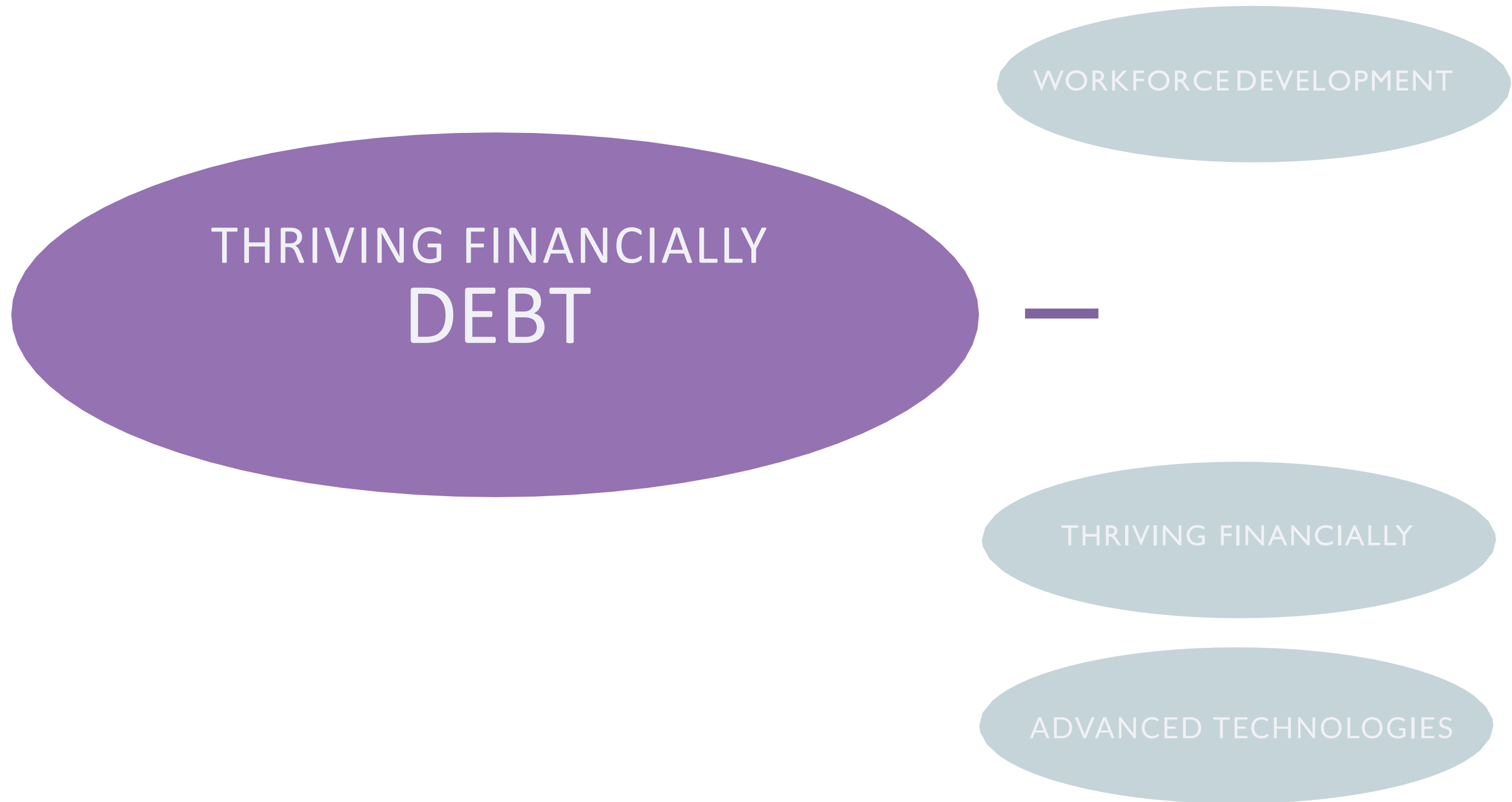
# Reserve Policy – Best Practices

- Mitigate Risk – Risk Assessment
  - Predictable, unpredictable and unknown
- Risk mitigation is very entity specific
- Identify specific reserve types/needs
  - Working capital
  - Capital improvements
  - N-1 contingency
  - Emergency
  - Rate stabilization
  - Asset / liability balances
  - Market risk
  - Regulatory risk
- Determine and set minimum reserve level

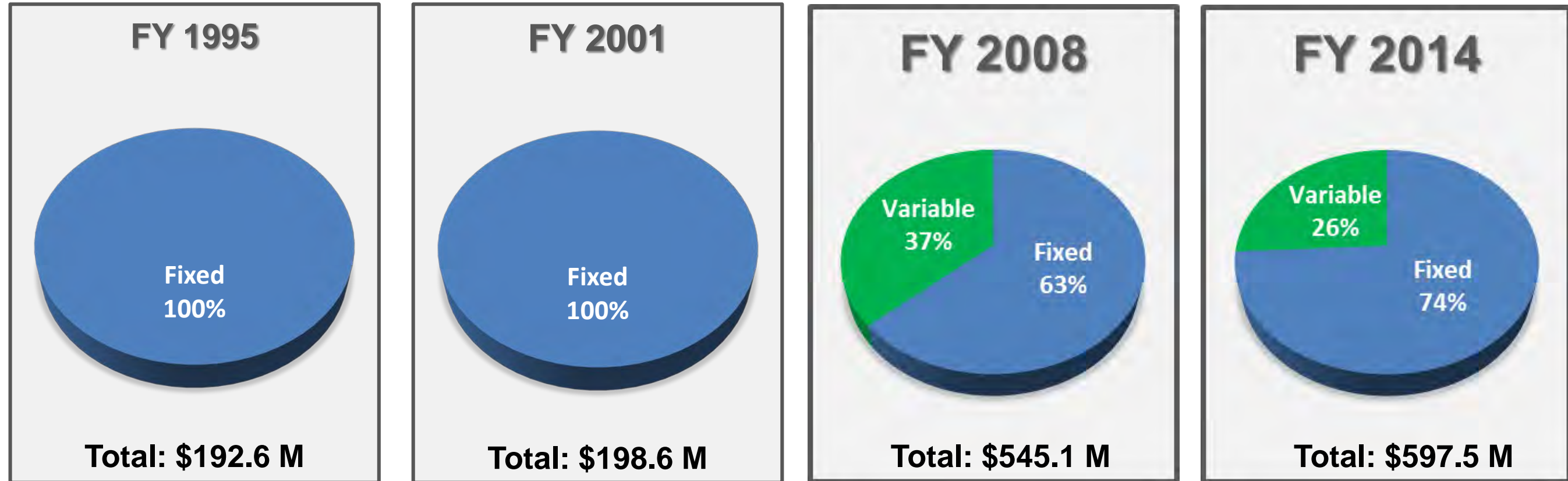
# Evaluation Process for New Reserve Policy – Minimum Reserves

Risk Mitigation Evaluation	Type of Reserves
Time lag between when operating expenses are incurred and revenues are received	Operating and Maintenance Reserve
Power resource cost uncertainty: Variation from load forecast; Uncertainties in transmission costs and resource adequacy; Fluctuation in market prices	Power Supply Reserve
Unexpected significant decreases in sales or increases in operating costs (drought restriction, new regulatory mandates, etc.)	Rate Stabilization
Aging capital assets and infrastructure (Springs, RERC, Clearwater, technology, utility vehicles, substations, etc.)	Capital Replacement and Refurbishment
Emergency capital needs and catastrophic events	Capital and Emergency Reserve
Carbon emissions, Water quality standards, Renewable standards, other regulatory mandates	Regulatory Reserve

# ROAD MAPS – THRIVING FINANCIALLY



# 20 Year History Electric Fund Debt



	FY 1995	FY 2001	FY 2008	FY 2014
Fixed	\$ 192.6 M	\$ 198.6 M	\$ 346.0 M	\$ 443.1 M
Variable	-	-	\$ 199.1 M	\$ 154.4 M

■ Fixed ■ Variable



\$280M to fund 268MW in new local generation – Increased Reliability!

### RIVERSIDE ENERGY RESOURCE CENTER (RERC)

A power generation plant on 16 acres, located on Acorn Street. The 192MW gas-fired power generation plant to be used to offset power shortages during peak demand.

There are four 48MW units, two came on line in 2006, and two more in 2011.

Total project cost: \$113 million financed by issuing revenue bonds to be paid back over 25 years.



## SPRINGS GENERATION PLANT

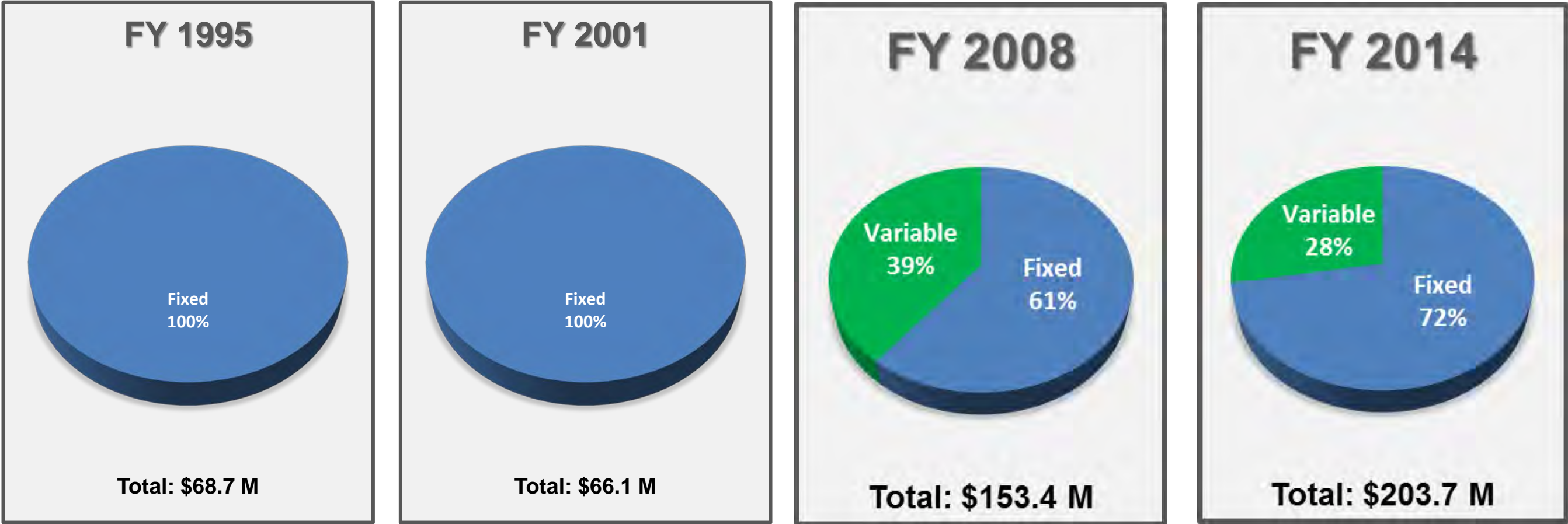
A power generation plant located in Riverside, that came on line in 2002, providing 36MW of power to be used during times when peak energy is needed, most typically the hottest days of each summer.

A photograph of an industrial power generation plant. In the foreground, there is a concrete wall and a green lawn. The middle ground features a complex of metal structures, including a tall, cylindrical stack emitting a plume of white steam that rises into the sky. To the right, there is a large, dark, flat-roofed structure. The background shows a clear blue sky with some light clouds and a fence line.

## CLEARWATER CO-GENERATION PLANT

A power generation plant purchased from Corona, California that provides 38MW of gas-fired power used to offset power shortages during peak demand.

# 20 Year History Water Fund Debt



	FY 1995	FY 2001	FY 2008	FY 2014
Fixed	\$ 68.7 M	\$ 66.1 M	\$ 93.1 M	\$ 147.2 M
Variable	-	-	\$ 60.3 M	\$ 56.5 M

■ Fixed ■ Variable







## EVAN'S RESERVOIR REPLACEMENT

A cast-in-place reinforced concrete reservoir with 16 million gallon capacity. Originally built in 1968 and was designated for replacement after seismic vulnerabilities were determined through engineering studies. Before replacement the reservoir was operated at lower water levels to reduce likelihood of structural failure during an earthquake.

Total Project Cost: \$25 million

### Water Independent!

\$118M to fund

- 62 miles of new pipeline
- Improved Evans reservoir to ensure reliability
- Added 8 million gallons of reservoir capacity
- Increase potable water supply



CAP. 9-TON

CRANE NETICS CHINO, CA

CAP. 9

## J.W. NORTH TREATMENT PLANT

Total Project Cost: \$24 million  
(50% grant funded)

LINED VESSEL  
DO NOT WELD  
BUMP OR BURN

CAUTION



WATER SYSTEM - WATER SUPPLY  
MAINS

TRANSMISSION  
PIPELINES

DISTRIBUTION  
PIPELINES

Miles of pipeline: 954

Miles of canal: 14

Number of fire hydrants: 7,754

Total System Value: \$1.562 billion



## WATER SYSTEM - RESERVOIRS

Number of active reservoirs:	16
Total reservoir capacity (gallons):	108,500,000
Total System Value:	\$109 million

# ROAD MAPS – THRIVING FINANCIALLY

THRIVING FINANCIALLY  
10 YEAR PRO FORMA

WORKFORCE DEVELOPMENT

—

THRIVING FINANCIALLY

ADVANCED TECHNOLOGIES

# New 10 Year Pro-forma

## Key Financial Targets

- Debt Service Coverage (Debt)
- Days Cash on Hand (Reserves)

## Key Components

- Projected Revenues
- Revenue Requirement (Expenses)
- Capital Improvement Program

## Source of Funding

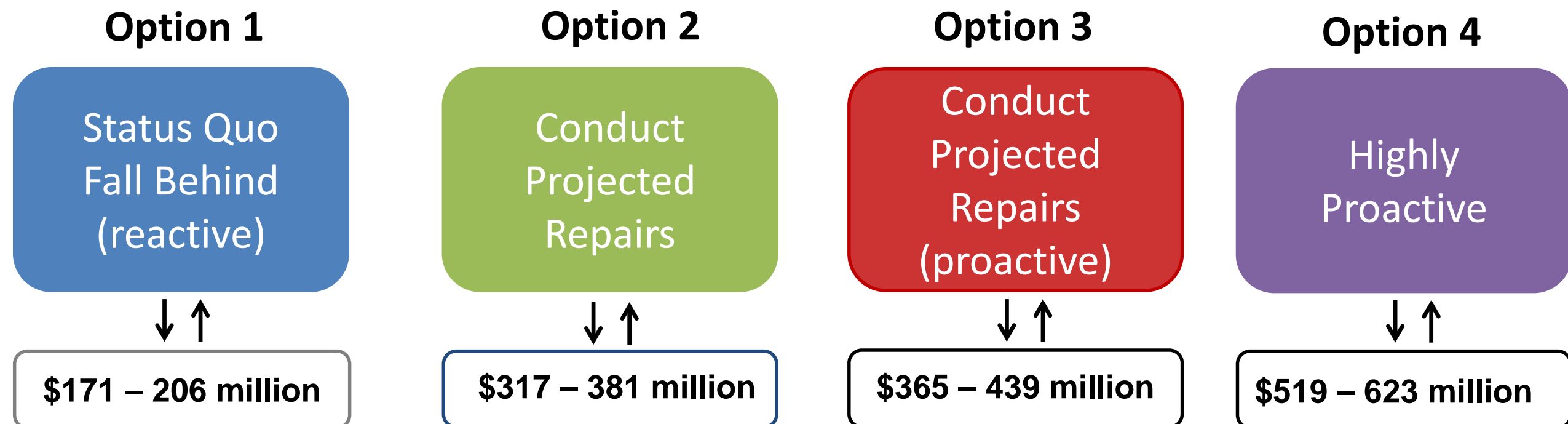
- Rates
  - Bonds
  - Reserves
- Others

# How we use the Pro Forma

- Provide Infrastructure and Supply Options for Planning and Decision Making
- Evaluate Impact of Options
  - Potential Rate Increase
  - Potential Debt Issuance
  - Projected Use of Reserves
  - Projected Financial Ratios (Days Cash / Debt Service Coverage)
- Incorporate Directions from City Council and Board

# Electric Infrastructure Investment Options

Additional financial investment is required to address current backlog and improve maintenance.

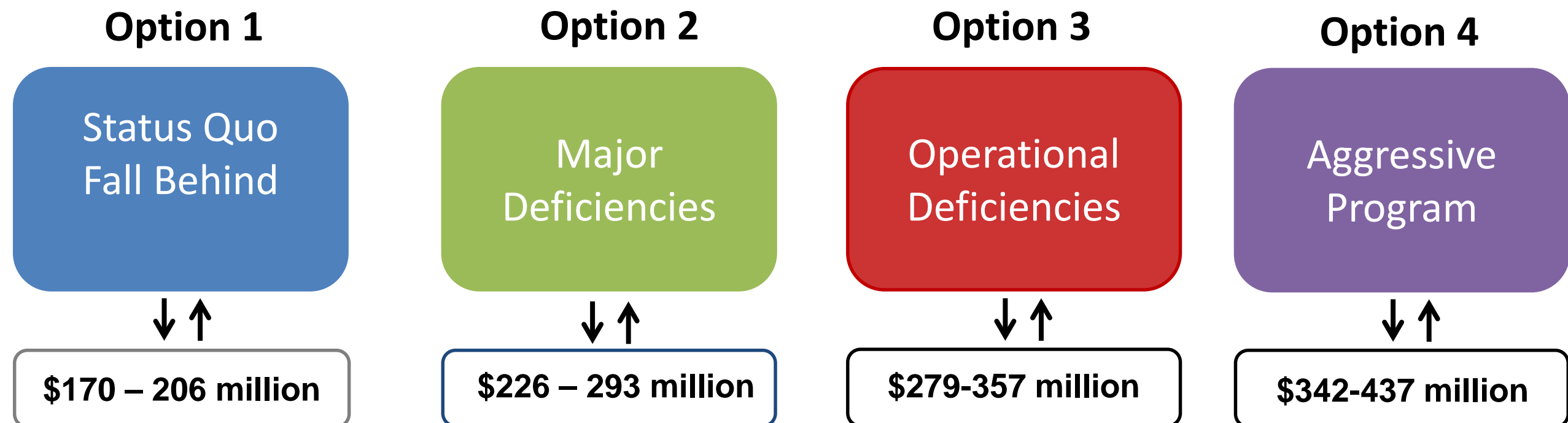




# Water Infrastructure

## Summary of Investment Options

Additional financial investment is required to address current backlog and improve maintenance.

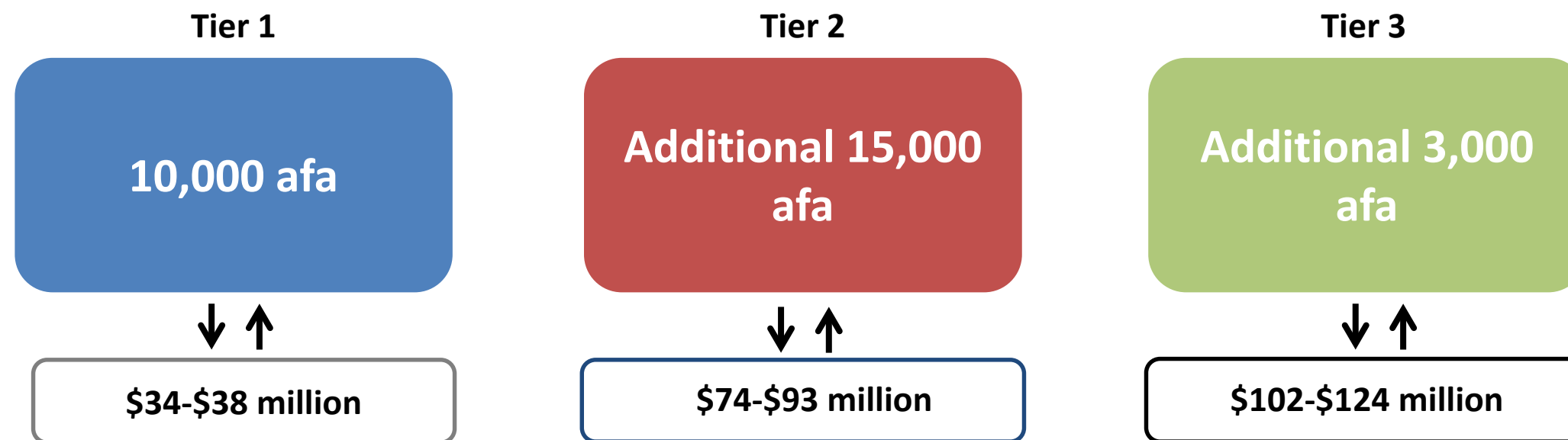


# Water Supply

## Summary of Investment Options

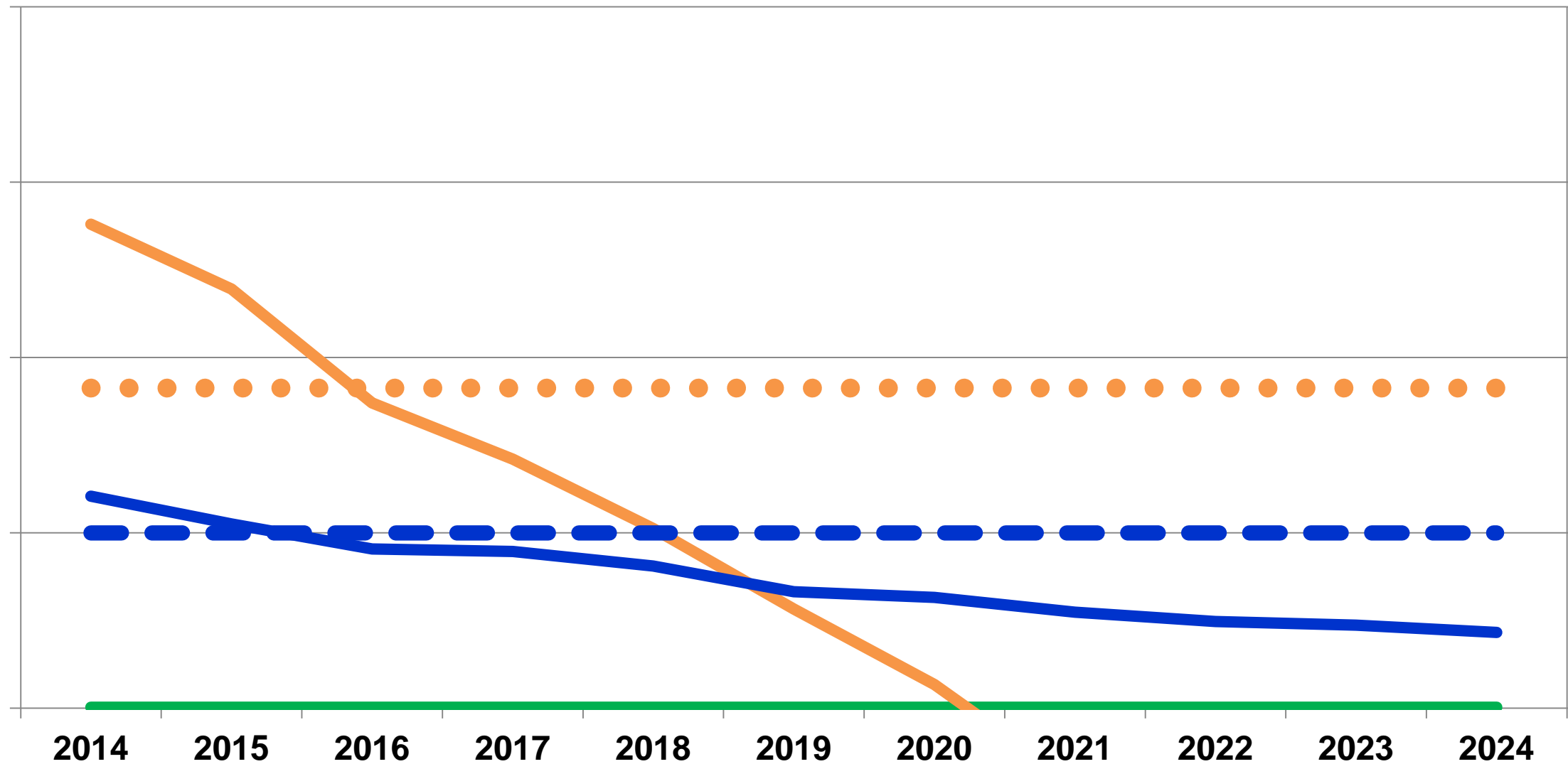
### Water Supply

- Additional financial investment is required to secure additional water supplies



# Pro-forma Results Example

## Current Rate Plan

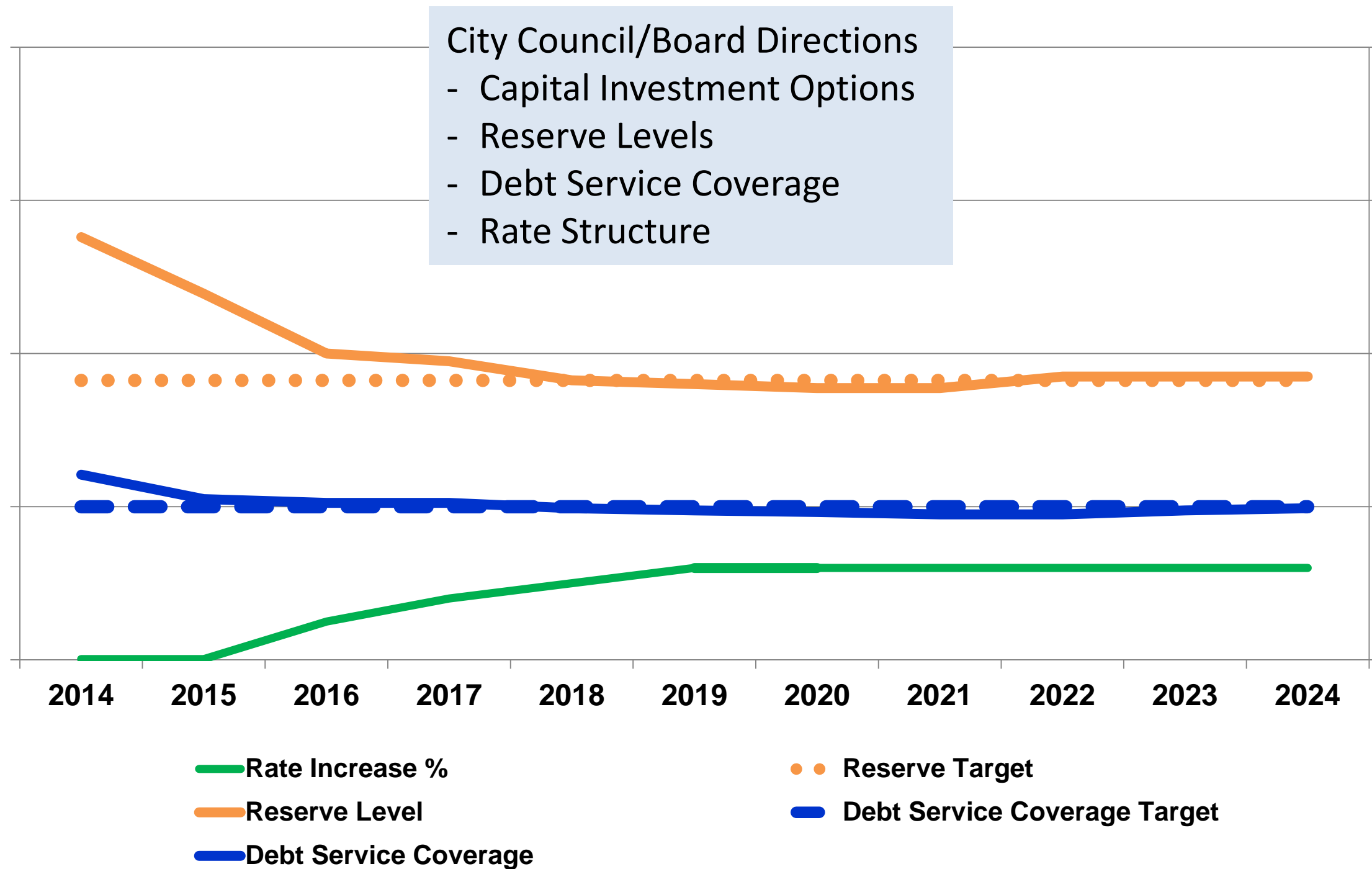


— Rate Increase %  
— Reserve Level  
— Debt Service Coverage

• Reserve Target  
— Debt Service Coverage Target

# Pro-forma Results Example

## Updated Rate Plan

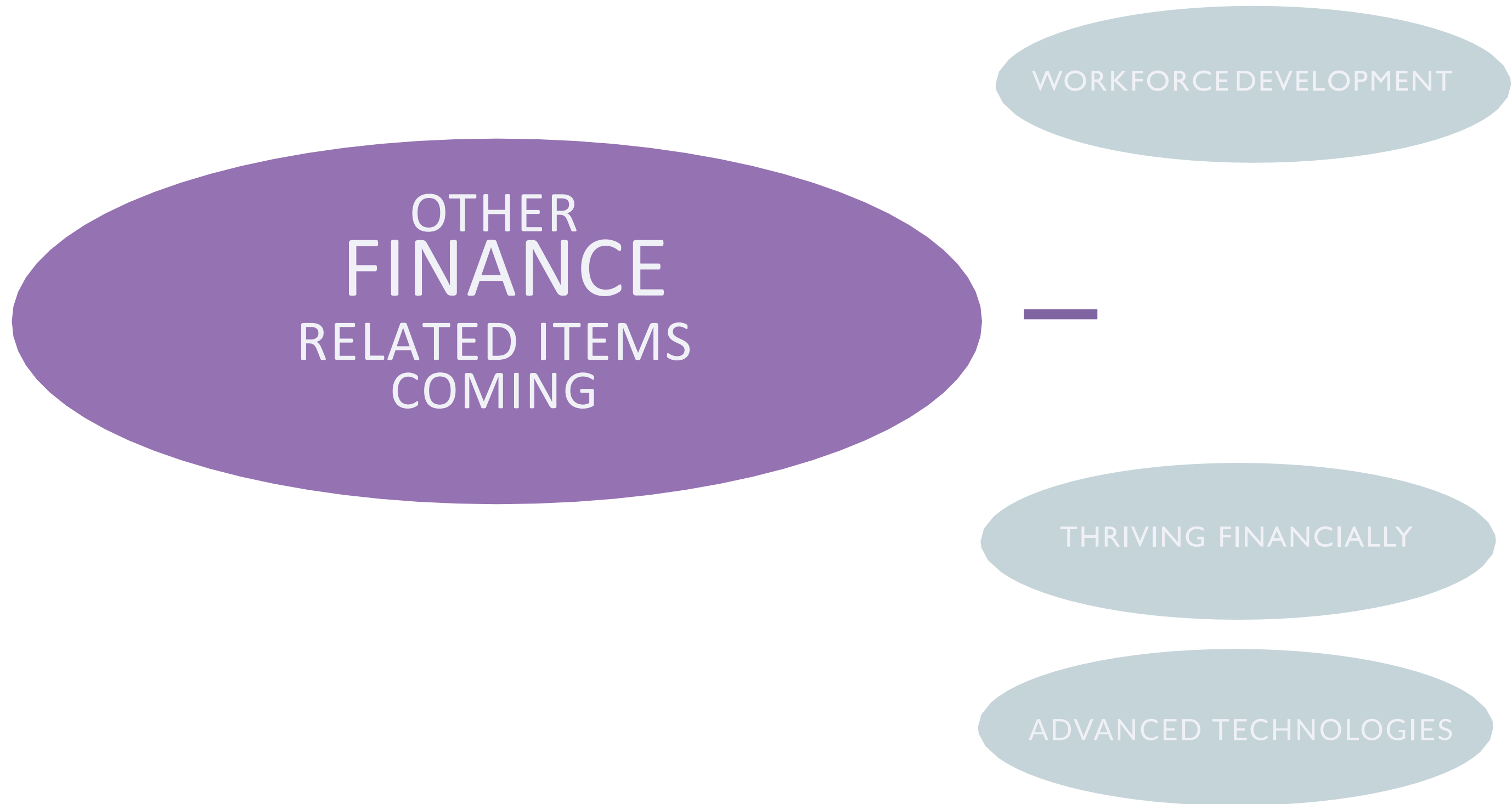


# Pro-forma and Policies - Next Steps

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- Incorporate City Council/Board Directions on Roadmaps into 10 Year Pro-forma
- Update Financial Policies to Current Best Practices

# ROAD MAPS – THRIVING FINANCIALLY



# RPU Audits

## Baker Tilly Examination and Performance Audit

- Examination of Northside Properties, Financial Policies, Cost Allocation. Report to Board/CC (August – December 2015)

## Hometown Connections Operational Audit

- Interviews with key utility personnel addressing various operational areas. Report to Board/CC (August – December 2015)

## CMO Office – Deep Dive Financial & Performance Audit

- TBD – August 11<sup>th</sup> City Council Meeting (Audits will commence Jan. 2016)

# City Council Workshop - RPU Finance 101

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- September 1, 2015
- Topics to include:
  - Financial Policy Outline
  - Rates/Reserves
    - History of Rate Plans – what did we get?
    - What is currently impacting rates?
    - Risk Quantification for Reserves
  - Debt
  - Financial Planning



# Future Outcomes

**Thrive Financially**  
by ensuring costs are  
recovered and  
**develop a new business**  
**model to**  
adapt for the future.

- Cost recovery through rate structure and rate plans
- More robust financial and reserve policies
- Targeted use of reserves and debt
- Accountability through audits
- More frequent communication of financial performance